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Call us: 0116 2426996 April 23 | Edition #6



Keeping your technology connected



Welcome to the April Edition of Daly News. Spring time is finally upon us and it's slowly but surely starting to warm up!

If you're new to these newsletters, Daly News is just a monthly roundup of what's been going on at Dalys as well as some industry news and more.

March was a busy but great month for Dalys. Sarah Tomlin (who we sponsor) came in to show off her brand new car for the 2023 National MiniStox Club. We also celebrated International Woman's Day, went to Channel Live and finished off the month attending the Menphys Sport Club Event!



But onto the Newsletter! As always if you need assistance with your IT or Telephony, contact a member of our team!

[Contact us >](#)

We've got a brand new website!

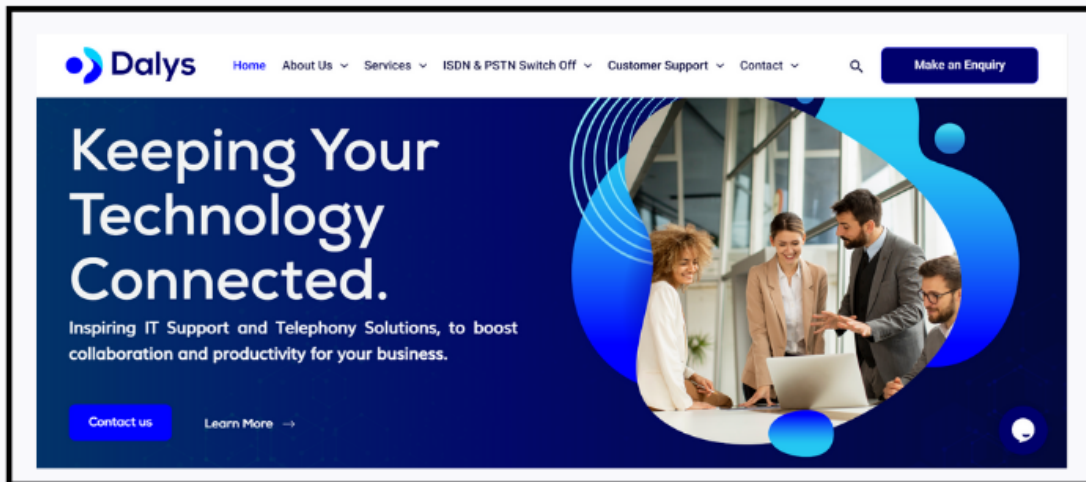
We're so excited to officially announce the launch of our brand new website! This new website reflects our brand identity and more importantly provides a much better experience for you; our customers. .

You'll find plenty of new content, including products and services, our team, as well as helpful resources and tools to make your experience as informative and engaging as possible

A huge thank you goes out to the team at Altitude Marketing for their exceptional customer service and have looked after us throughout the process.

Take a look around, and let us know what you think!

[Visit Website >](#)



Is your business prepared for the Bank Holidays?

Easter and Bank holidays are just around the corner; have you got an IVR prompt arranged to notify your customers of closures?

Dalys Studio is a service that enables you to keep your callers informed of changes to opening hours, available services, and promotions throughout the bank holiday – and beyond.

It can fully integrate with your telephony solution and enables you to create user-friendly call menus, welcome greetings, auto-attendant messages or compilations of bespoke, professionally mixed music and messages to play to queuing and holding callers

Professional recordings deliver several benefits, including:

- Reduced caller frustration
- New opportunities to market
- Improved customer experiences
- Easier call management
- Customer experience is a top priority for many businesses.

With Dalys Studio you can deliver outstanding caller experiences, even whilst out of the office.

Give a member of our sales team a call to find out more.





6 months until the WLR Stop-Sell

In 2020, Openreach announced that it would be implementing a "stop sell" on its legacy WLR products from September 2023. This Stop Sell is now just 6 months away.

The "stop sell" was put in place as part of Openreach's strategy to upgrade the UK's telecoms infrastructure and move towards a fully digital and fibre-based network.

From September, new orders for WLR services will no longer be accepted. Instead, customers will be encouraged to switch to the newer, more advanced services.

If you'd like to find out more about the 'Big Switch Off' or about the replacements, get in touch with a member of our sales team or view our website.

How secure is your business?

Did you know that there are 3.8 million incidents of business crime each year? And that 50% of small businesses have reported a crime over the past 2 years?

CCTV is a crucial part of security for any business. Is it time to protect your business with a comprehensive CCTV solution?

If that answer is yes, we can help by providing you with expert installation and maintenance services, as well as taking care of the;

- Planning and Designing
- Ongoing maintenance and support
- Monitoring and management,
- Upgrades and Expansion

With Dalys, you can have peace of mind knowing that your security is fully taken care of.

Contact us today to learn more about our CCTV services and how they can help protect your business.





Help Support Account Manager Alex

Like most, we were absolutely heartbroken to have learnt about the passing of Paul O'Grady

Paul was extremely instrumental in raising the profile of Battersea - a charity which provides love and care for the thousands of stray, abandoned or rescued dogs and cats that come into care.



It's also a charity close to our Account Manager Alex Daly's heart.

In May, Alex and her 7-year-old Yorkshire Terrier Elsie, are taking part in the Muddy Dog Challenge to raise funds for Battersea. She's currently halfway through her £150 target and would love to hit that goal for Battersea as well as for Paul.

If you'd like to find out more about the Muddy Dog Challenge & to donate to a wonderful cause, you can do so by clicking the donate button to the left..

Follow our Social Media



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